

# Macquarie Cash Solutions Withdrawal form

Macquarie Bank Limited ABN 46 008 583 542 AFSL No. 237 502 is the provider of the Macquarie Cash Management Account (CMA) and Macquarie Cash XL (Cash XL).



**! Important changes:** A \$10 fee for any withdrawal requests received by paper, email or fax for less than or equal to \$20,000\*. See page 2 for free online service options.

## 1. Your account details – funds will be debited from this account

Account number:  Contact phone number:   
Account name:

## 2. Withdrawal details

Is this a full withdrawal?  No, please specify **withdrawal amount** (fees may apply): \$   
 Yes, please keep account open  
 Yes, please close this account. Note: We cannot close your Macquarie CMA if you have an active Macquarie Online Trading account linked

Select your withdrawal option  **Bank transfer:**  Overnight  Same Day (fees may apply) ► **go to section 3**  
 **Bank cheque** (fees apply) ► **go to section 4**

## 3. Bank transfer To nominated bank account on file ► **go to section 5** OR To account detailed below

Account name:   
BSB number:  -  Account number:   
 Add as a nominated bank account

**Optional reference OR Tax Office Reference** (EFT Code) to appear on destination account (max 18 characters)

**Optional narrative** to appear on your statement (max 40 characters)

## 4. Bank Cheque

Payable to:	\$
Payable to:	\$
Payable to:	\$
Payable to:	\$

Select receipt of cheque

Collection by:  collect from:  office on  
 /  /  after  11.30am OR  after 2.30pm (please note for WA clients the collection time is after 1.30pm).

Mail Attention to:   
Address:

## 5. Special instructions

**6. Signature:** By completing this form, you accept and agree to be bound by the terms and conditions contained in the relevant Product Information Statement (as applicable to you and on the back of this form). If you do not already have a copy of the relevant offer document you can obtain it from our website at [macquarie.com.au](http://macquarie.com.au) or by contacting us. Please note that electronic or digital signatures will not be accepted.

Signature  Date  Signature  Date   
Full name:  Full name:

\* Some clients may be eligible for an exception to this fee.

## Terms and conditions

1. Please check your account details carefully. It is your responsibility to ensure all payee account details are correct. Payments are processed using the BSB and account number provided, and with account names used as a reference only. Incorrect details may result in a loss of funds and we do not guarantee their recovery. We do not accept liability for funds unable to be recovered. Please confirm the correct account details with the payee.
2. Same day transfers may not be applicable for funds going to credit unions and building societies.
3. Transfers to a nominated account are only available for Cash XL (same day transfers, transfers to a new account and cheques are not available).

Transaction descriptions and confirmation of payments can be accessed online through [macquarie.com.au](http://macquarie.com.au) using your Macquarie ID and password. Please refer to lodgement times below and note that transactions will take up to 24 hours to update online. If you do not have a Macquarie ID, please call us and we can assist you.

### Lodgement times

Withdrawal type	Sydney time (EST)
Bank cheque requests	lodged by 9.00am: collect cheques after 11.30am
	lodged by 12 noon: collect cheques after 2.30pm
Bank transfer requests <sup>1</sup>	2.00pm
All other withdrawal requests	12 noon

<sup>1</sup> Bank transfers normally reach clients' accounts the following working day. Bank transfers (excluding BPAY<sup>®</sup>) to building societies and credit unions may take up to 48 hours. Clearance time on cheque deposits is three business days.

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## Did you know you can make payments online?

- Electronic funds transfers (EFT) to any Australian bank account up to \$20,000 a day.
- One off transfers up to \$100,000 a day, or to nominate an account for unlimited transfers call us.
- Unlimited BPAY<sup>®</sup> payments (subject to BPAY<sup>®</sup> biller code limits).
- If you have an adviser, please speak to them about our new functionality which allows them to initiate payments for your authorisation.

### Getting online

You can now use our smart banking features to view balances and transact on the go wherever and whenever you want. Download the Macquarie Mobile Banking app from the App Store or Google Play today.

- Fast, convenient access 24x7
- You can log into your account online using your Macquarie ID and password.

**Getting your Macquarie ID:** A Macquarie ID is your login credential for accessing mobile and online banking. You can set a unique username or use the 8 digit Macquarie issued ID. For further assistance 24 hours a day, 7 days a week, please call Macquarie on 133 174 (Overseas +61 2 8245 4470).

**Getting a password:** If you do not have a password visit [online.macquarie.com.au/resetpassword](http://online.macquarie.com.au/resetpassword) to request a temporary password be sent to you by SMS.

For more information call **1800 806 310** or if overseas call **+61 7 3233 8136**. You can also visit the website at [macquarie.com.au/personal](http://macquarie.com.au/personal) or email [transact@macquarie.com](mailto:transact@macquarie.com).

Visit [macquarie.com.au/personal/contact](http://macquarie.com.au/personal/contact) for office locations in Sydney, Melbourne, Brisbane, Perth, and Adelaide.

Please return all relevant forms by email to [transact@macquarie.com](mailto:transact@macquarie.com), by fax to **1800 550 140** or overseas fax **+61 7 3233 5499** or by mail to **Reply paid 85744 Sydney NSW 2001** (in your own envelope, no stamp is required).